

PROVIDER COMMUNICATION PROGRAM



The Provider Communication Program is available to all physicians, advanced practice providers (APP), physician assistants (PA), and advanced registered nurse practitioners (ARNP) within University of Iowa Health Care.

About the Program

A worthwhile investment

This program teaches a series of techniques including how to:

- Save time during patient encounters while increasing patient understanding and compliance
- Set clear agendas with patients for more effective partnership on shared goals and treatment plans

Improving patient outcomes and experience

We know the impact quality communication has on information sharing and the efficacy of the patient-provider relationship. Helping patients with compassion in what can be their most vulnerable times takes our care to the next level.

Advancing together

Your commitment to quality patient and family-centered care is greatly appreciated. We are excited to offer this program and look forward to your participation and feedback.

Program Components



Workshop

One 5-hour workshop facilitated by UI Health Care providers who are certified by the Academy of Communication in Healthcare, will guide these interactive small group workshops. Participants will receive up to 4.50 AMA PRA Category 1 credits.



One-on-one Coaching

30 and 60 days post workshop a Patient Experience Coach will partner with you to offer individualized coaching. Observations occur during patient encounters to reinforce and refine skills learned during the workshop.

→ Sign up in Employee Self Service

In My Training course # "PROCOM" or search by title, "Provider Communication Program"

Sessions will be offered throughout the year.