Tips for staff communication: whiteboards

Whiteboards are a tool for teams to communicate uplifting messages that convey team spirit and share unit metrics.

A large post-it note or whiteboard may be used with the following information:

- Title with unit name and purpose
- “Today we recognize:”
- Stories to share
- Metrics of success
  - For ICUs:
    - Number of patients with COVID-19 cared for today/total
    - Number of patients that came off the ventilator today/total
    - Number of patients transferred out and on the way to recovery today/total
    - Number of patients on COVID-19 research protocols today/total
  - For general care
    - Number of patients with COVID-19 cared for today/total
    - Number of patients that came off oxygen today/total
    - Number of patients discharged and on the way to recovery today/total
    - Number of patients on COVID-19 research protocols today/total

Remember UI Health Care’s purpose and larger unifying messages: Together We Stand, #UIHCstrong, #InThisTogether, Changing Medicine, Changing Lives

Please do not include any patient information.

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A few examples: