

Creating your account

1. Go to the Joint Commission Resource Portal: <https://softwaresolutions.jcrinc.com/Login.aspx>. On the first screen, choose Self-Registration. Note the site works best in Chrome.

Joint Commission Resources

Software Solutions for health care organizations

Welcome to the Joint Commission Resources Portal !

Sign in to your Joint Commission Resources Portal account

Login ID:

Password:

Remember my Login on this computer

[Forgot Password?](#)

If you have a registration code, you can start the registration process by clicking the "Self-Registration" button.

If you would like to purchase or renew JCR products, please contact Customer Service at 1-877-223-6866, choose Option 1 to speak with a live sales representative between 8am-8pm EST or click "New Customers" to purchase directly from the webstore. For software login support choose Option 2, M-F 8:30am - 5:00pm Central Time. For after hours, weekends and holidays please leave a voicemail to the Customer Technical Support voicemail box. We will get back to you within one business day.

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JCR Portal Build 6.4.0.2

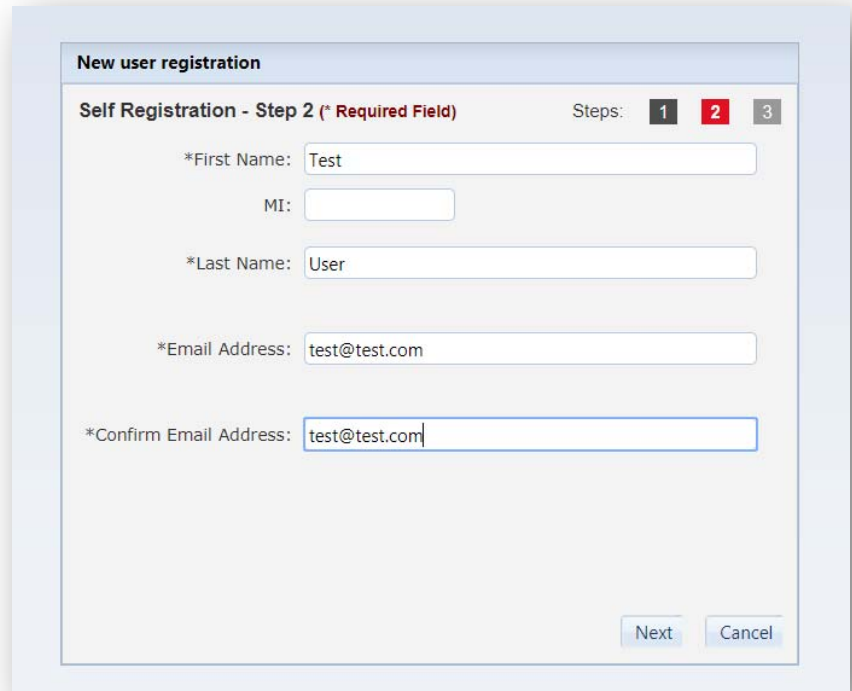
2. On the next screen, enter your Registration Code from your email

New user registration

Self Registration - Step 1 (* Required Field) Steps: **1** 2 3

*Registration code:

- Next, enter your information into the fields. Your Email Address will be used as your Login ID.



New user registration

Self Registration - Step 2 (* Required Field) Steps: 1 2 3

*First Name:

MI:

*Last Name:

*Email Address:

*Confirm Email Address:

- On the next screen, choose a password and two security questions in case you need to reset your password.



New user registration

Self Registration - Final Step (* Required Field) Steps: 1 2 3

Your Site: State University of Iowa **Your Profile:** Name: Test User
Your Role: Staff Member Email: test@test.com

To complete registration, please select password and security questions for your account:

Create a password:

Retype password:

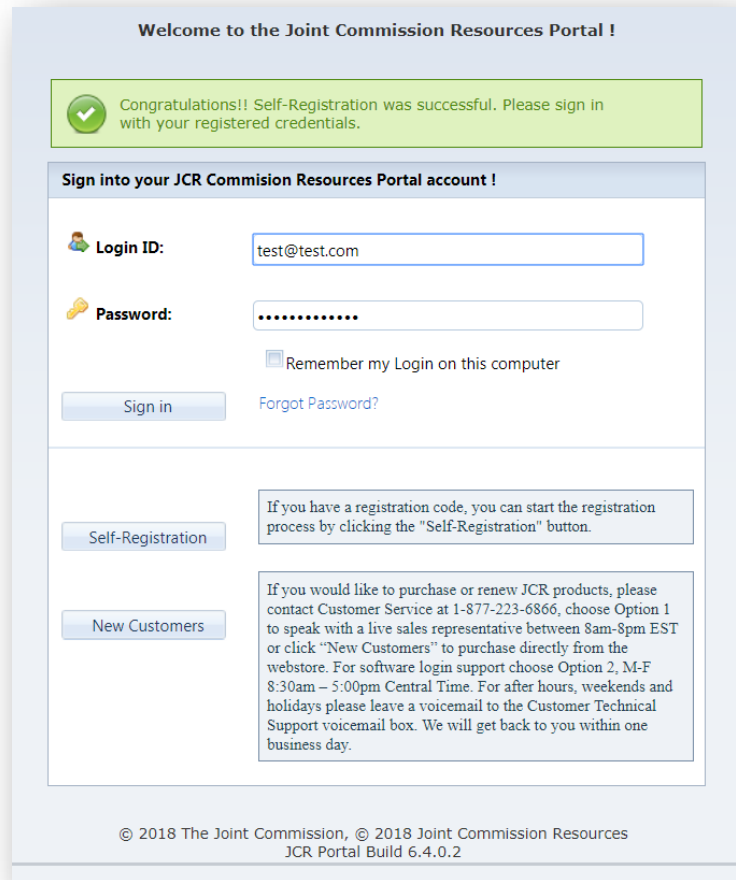
Question 1:

Secret answer:

Question 2:

Secret answer:

- You have successfully created your account! On the next screen, you may log in.



- Once you've logged in, select "Tracers and Observations", and a License Agreement will appear. Once you've agreed to this, the list of Tracers will appear. Congratulations! You may now begin using Tracers!

