

# ILI Clinical Pathway 6.18.21

Updated 6.18.21



Patients with COVID-like symptoms are directed to enter the system through the following avenues:

- MarCom signage and patient screening for symptoms at all walk-in ambulatory locations (QuickCare/Urgent Care and off-site primary care clinics)
- Contacting the PAC at 1-319-384-9010 and requesting a "Respiratory Illness" video visit appointment
- Contacting primary care (Family Medicine, General Pediatrics, General Internal Medicine) clinic scheduling (PAC) requesting an appointment with their PCP (or another provider) for respiratory illness symptoms.
- Contacting local primary care clinic triage RNs via telephone or MyChart messages and detailing symptoms of a respiratory illness that necessitate an encounter with a provider
- MyChart via direct scheduling "Respiratory Illness" video visits

**If MyChart active and technology permitting: Video visit**  
**No access to high speed internet: in-person visit**

**Red Flag Symptoms Present = Triage to ED**

Have you lost consciousness or felt confused?  
 Are you so short of breath that it's difficult to complete a sentence?  
 Is your skin color blushed around the mouth or on the inside of the lips?  
 Do you have significant chest pain?  
 Is your fever > 105.5 degrees F (40.8 degrees C)?

