Triage algorithm of COVID + and suspected patients contacting the ICC – Home Monitoring Teams (ILI Respiratory Telemedicine and HTT)

Is this a Medical emergency?

- YES: Hang up dial 911
- NO: Does the patient have or has had any of the following?
  - Hypotension - Systolic BP <90 or a drop of 30 mmHg or more from baseline
  - Syncope
  - Chest pain
  - Confusion
  - New SOB
  - Inability to talk in full sentences
  - Cyanosis
  - Inability to keep food/liquids down for over 12 hours
  - SaO2<92% or in cases of previous hypoxemia if on home O2 is there increased O2 requirement

- YES: Refer to the emergency room/call 911 depending on severity.
  - ICC RN to Notify ER Charge Nurse that patient will be coming in, to ensure all HCW wear appropriate PPE.
  - Advise patient to wear a mask; if they don’t have a mask, they should IMMEDIATELY notify screener or security that a mask is needed by calling the ED at 319-356-2233 once they arrive at the main ED entrance. ICC RN to Notify HTT MD On-call.
  - HTT MD should notify UIHC ER Staff on Call.
  - NO: Does the patient have any of the following?
    - Increased cough w/o SOB
    - Decrease SaO2 but >92%
    - Fever > 102
    - Diarrhea, nausea/vomiting but able to keep things down
    - Other worsening symptoms?

- YES: Refer for same day provider evaluation via phone or video
- NO: Continue to monitor at home. Advise to call if any worsening symptoms.