Your input needed: Culture of Patient Safety survey

Please take our Culture of Patient Safety survey, intended for staff who interact with patients. It’s only 13 questions, and answers are kept confidential.

Updates to transmission-based precautions signs

As of July 2019, transmission-based precaution signs will change. See the new signs and other updates to the practice for contact precautions.

Patient safety alert: Defective Grab 'N Go Opti oxygen cylinders

Be sure to perform a safety check prior to using the Grab ‘N Go® Opti oxygen cylinders, some of which have had defective dials resulting in:

- Inability to move the dial past 1.5 LPM on the flow dial
- No flow from the oxygen nipple or auxiliary port when turned on
- Dials sticking on certain settings and unable to turn freely up/down

1-minute C. Diff hand hygiene survey

If you provide patient care, please take this 1-minute survey on how you perform hand hygiene when caring for patients with C. diff. Your input is
valuable and helps let us know how we're doing.

**Hand hygiene adherence**

See the [Tableau workbook](#): June 2019 at 89%, just below our goal!

**Quality**

#everyBODYmoves Global Online Summit July 10–12

Let’s work together to get patients out of bed and to a chair for meals. The goal of this campaign is to get patients walking, and remind them that mobility is good for their health. It reduces length of stay, hospital acquired weakness and complications, readmission, and nursing home and rehab stays.

**New language translation app on Voalte phones**

HCIS has deployed an updated version of the Cyracom Interpreter app on Voalte phones. The new app is called Interpreter and it will log in automatically — no password needed.

**It's working! Update on S-T-I-C-K for sharps injuries or blood/body fluid exposures**

Since June 2018, UI employees and volunteers have had one number to call to get immediate help following a sharps injury or blood/body fluid exposure. Dialing “S-T-I-C-K” or #7-8425 connects you with a nurse 24/7 who guides you through an expedited process and gets you the proper medications within 2 hours.

**Onboarding can be overwhelming**

Are you new to UI Health Care? Make sure you complete your HIPAA compliances and review our [policies](#) on patient privacy. If you have questions or would like in-person training, contact the Joint Office for Compliance at 319-384-8282.

**Communication**

**We want to hear from you!**

Communication is key to fostering a culture of safety. We are looking for innovative volunteers to join a ‘global’ task force to brainstorm ideas for improvement. Any and all departments and roles are welcome! Please contact
**Patient experience**

**Clinical pastoral education trains hospital chaplains and extends reach of pastoral care**

Clinical pastoral education has a strong history at UI Hospitals & Clinics. It is an interfaith professional education for ministry that brings theological students and ministers of all faiths into a supervised educational experience.

**7 Guest Services staff trained in patient lifts**

Seven more valets and patient escorts were recently trained on the proper use of two types of patient lift devices to assist with transfers at the Main and Pomerantz Family Pavilion Entrances.

**Recent patient comments about listening**

See comments from, “Staff listened to what I requested and answered or found answers,” to, “Very rude, very rushed, she was in a bad mood, wouldn’t listen to me…”

**Events**

- Department of Nursing Services and Patient Care open forums, beginning Thursday, July 11
- 7th Annual Quality and Safety Symposium and Research Poster Session, Nov. 20 and 21, 2019
- Lean Improvement Model for Health Care Training: Register now, with two-day sessions to choose from in October and November. This highly interactive course teaches and simulates Lean concepts for problem-solving, as well as identifying and initiating improvements.

**In case you missed it**

- 10 best quotes from Suresh’s town halls
- CEO Suresh Gunasekaran: ‘The momentum we’re seeing is real’
• Revenue Cycle Enhancement Project update: Major gains
• UI Stead Family Children’s Hospital ranks in *U.S. News & World Report* 2019–20 Best Children’s Hospitals