Safety

Changes to TB testing requirements

UI Health Care, in consultation with the UI Employee Health Clinic and the Program of Hospital Epidemiology, will stop annual tuberculin skin testing (TST) for tuberculous (TB), effective today, Aug. 1.

Patient safety alert: Bat intrusions

Bats occasionally enter the hospital just like any other building. Although most bats are rabies free, infected bats can transmit the rabies virus to humans through small bites or scratches. Anyone who finds a bat, indoors or out, should not handle it. If you find a bat (alive or dead) in the hospital, contact Hospital Epidemiology immediately at 319-356-1606 or page 3158 (24/7).

Hand hygiene adherence

We're slipping! Let's bring this number back up.

- July 2019: 85%

Quality

Documentation: Let's get specific

With documentation of daily progress notes, remember that specificity keeps
the queries away. It’s important to state how each diagnosis is being monitored, followed, and evaluated. If ever in doubt, ask your clinical documentation specialists. They are here to help you navigate the documentation process and the coding rules-regulations.

**Updates to transmission-based precautions signs**

Transmission-based precaution signs have changed.

**Revised Consent for Operation or Procedure forms**

Effective Tuesday, Aug. 13, Consent for Operation or Procedure forms will be updated to ensure compliance with all regulatory bodies, including the Iowa Administrative Code, and to provide greater clarity and consistency to patients and providers.

**Is it better to have printed and lost, then to never have printed at all?**

Did you know that lost patient documentation is the largest source of HIPAA breaches at our hospital? Make sure when handling patient documentation, such as rounds lists, handoff documentation (tickets to ride), and ID labels, etc., that you are careful not to lose them. Lost documentation is a HIPAA breach and exposes the patient to the risk of identity theft or medical fraud. Documents with patient information must be destroyed by shredding, not in the trash or recycling. If you lose or find such documents, please report the incident to Compliance at 4-8282 or compliance@healthcare.uiowa.edu, or return the document to JOC 2000-HSSB.

**Communication**

**Our latest campaign: Spotlighting our employees**

UI Health Care is launching a series of promotional ads that spotlight our people and the research, teaching, and patient care advances they’re leading. We also will highlight inspiring faculty and staff in our publications, on our websites, and in social media. We welcome your input and invite you to nominate faculty and any staff members you’d like to see recognized for their outstanding work.

**Patient experience**
Making an Impact on the Patient Experience

The Compassionate, Connected Care (C³) program is making strides. It's a set of behaviors and common language we can all use to address something that our patients have truly demanded: a culture of caring where the patient is at the center of everything that we do.

**Sign up for Excellence Every Time: September 2019**

Join us for the next session of Excellence Every Time to learn how you can positively impact safety, quality, and the patient connection, on Tuesday, Sept. 24, or Wednesday, Sept. 25.

**Recent Patient Comments about 'Paying Attention'**

From "Nursing ... best I’ve had anywhere" to “She was busy with completing her tasks to really give me any real attention.”

**Events**

- [Department of Nursing Services and Patient Care open forums](#)
- [The 7th Annual Quality and Safety Symposium and Research Poster Session](#): Nov. 20 and 21
- [Lean Improvement Model for Health Care Training](#), Register now for the Lean Improvement Model for Health Care training, with two-day sessions to choose from in October and November. This highly interactive course teaches and simulates Lean concepts for problem-solving, as well as identifying and initiating improvements. To register, email [chad-mcpherson@uiowa.edu](mailto:chad-mcpherson@uiowa.edu).

**In Case You Missed It**

- UI Hospitals & Clinics seeks to raise level of patient satisfaction
- Marx to keynote Quality and Safety Symposium on 'Just Culture'
- Owen wins MOR's first Sunshine Award
- Nicolette Johnson honored with DAISY for showing compassion during a difficult moment
- UI Hospitals & Clinics ranked by *U.S. News & World Report* in six specialties nationally
- Two units recognized with Beacon Award for Excellence renewals
- Hanrahan to be inducted as a fellow of the American Academy of
Nursing (FAAN)