Role and team assignments in Voalte

To improve provider identification and communication, medicine and surgery residents can now choose roles and/or teams and be searched by those assignments within the system.

1. Selecting roles and location for a shift

- Select roles relevant to your shift (12-role limit).
- Then, set locations relevant to your shift. If you are not covering a specific unit or location, click continue.

2. Selecting team(s) for a shift

- Select team(s) relevant to your shift from the list (30-team limit).

3. Confirm your selections

- Review and confirm your role, location, and team selections for your shift.

4. You are now logged in and searchable

- You are now logged in and assuming one of the medicine or surgery resident roles/teams.
- Staff will be able to find you by searching your name, role, unit, or team in the directory.
- You can be reached by individuals calling your extension as well as the medicine or surgery resident you are assuming extension.

Further information

For Voalte information at UI Health Care, visit the HCIS Voalte One homepage at hcis.healthcare.uiowa.edu/mobility/voalte.

To get a Voalte account set up, call the HCIS Help Desk at 6-0001 or email helpdesk-hcis@uiowa.edu, or use the Enterprise Service Center (ESC portal) and enter a ticket.

Medicine and surgery residents should contact their program coordinator for Voalte One phones.